

## HUG is the HTE Users Group

### 2005 - 2006 HUG Board of Directors

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Member at Large	Anthony Sorce	(412) 243-6239	<a href="mailto:asorce@wpjwa.com">asorce@wpjwa.com</a>

## IN THIS ISSUE:

- [PRESIDENT'S MESSAGE](#)
- [AIRPORT TRANSPORTATION](#)
- [ENHANCEMENT REQUESTS ENTERING THE FINAL STRETCH](#)
- [VOLUNTEERS NEEDED](#)
- [SUNGARD HTE 2006 GOLF TOURNAMENT](#)
- [USER LED AND USER EXPERIENCE SESSIONS](#)
- [HELP US HELP YOU](#)
- [HUG FINANCES](#)
- [TIMES RUNNING OUT.....](#)

This document can be found on the Internet at: <http://www.huginc.org/news.html>



Get the latest information about HUG at [www.HUGinc.org](http://www.HUGinc.org) - It's a great place to visit!

## PRESIDENT'S MESSAGE - CONFERENCE REGISTRATION REMINDER

[Candy Retamoza](#), HUG President

**Surfing SunGard's Software Solutions** is the theme for the 18<sup>th</sup> Annual HTE Users' Group Educational Conference June 4-9, 2006 at Coronado Springs Resort in Orlando, Florida. The theme is definitely a play on words. But in the context of information technology "surfing" is not only about teaching you how to ride the waves of software solutions but it is your opportunity to learn what SunGard HTE has to offer in helping you ride those waves.

The 2006 HUG Conference registration brochure has been mailed and is also available on the HUG Website Annual Conference page in a PDF format for you to download. You can also access the Schedule of Sessions, a Description of the Sessions, and a list of the people who have registered for the Conference.

The conference registration rate for members is \$435 through May 15, 2006. Registration forms postmarked after May 15, 2006 will be charged at the on-site registration fee.

The HUG Board and SunGard HTE have worked closely this year to present an outstanding conference that will be both educational and fun. To kick off the conference, there is the 5<sup>th</sup> Annual SunGard HTE HUG Conference Golf Tournament on Sunday at the Orange County National Golf Center & Lodge which the host of the 2003 and 2005 PGA Tour Q-School Finals. Registration and pricing information is available at <http://www.hteinc.com/users/golf2006.cfm>.

On behalf of the HUG Board, we look forward to seeing you in Orlando.

**SURF'S UP!**

[Top of the Document](#)

## AIRPORT TRANSPORTATION TO AND FROM THE CONFERENCE HOTEL

If you are flying on American, Continental, Delta (including Song), jetBlue and United you and your party can receive complimentary transportation from the Orlando International Airport to Disney's Coronado Springs Resort with Disney's Magical Express. This is one of the true conveniences of Disney! You don't have to worry about baggage claim as your luggage will "magically" appear at your resort.

Once you have confirmed your room reservation and finalized your airline travel, simply give them a call at (407) 827-6777 to book your Disney's Magical Express Service Reservation. You must book your reservation at least 4 weeks prior to your arrival - i.e. by May 4, 2006. This can also be done on the Internet at: [www.Disneymeetings.com/magicalexpress](http://www.Disneymeetings.com/magicalexpress)

Please do this now!

Approximately one week prior to your arrival, you will receive an Airport Transportation Booklet containing general information and special luggage tags for you to attach to your luggage before departure.

**IMPORTANT:** Upon arrival at Orlando International Airport, proceed directly to the Disney Welcome Center located on Terminal A, Level 1, where a complimentary motor coach will take you to your Disney Resort hotel. Your tagged luggage will be claimed at the airport, transported to your Disney Resort hotel and delivered to your room. Please check in at the Disney Express Counter and allow approximately 45 to 60 minutes to reach the Coronado resort.

At the end of your stay, enjoy the same convenience of Disney's Magical Express Service from your Disney Resort hotel back to Orlando International Airport. You can also take advantage of Resort Airline Check-in located at the Coronado

Resort, near the main entrance, which allows you to check in your luggage and receive your boarding pass before you board the shuttle for your return to the airport and home.

Below is an FAQ link for questions on this service:

<http://disneymeetings.disney.go.com/dwm/services/detail?name=DMEAttendeesFAQDetailPage>

[Top of the Document](#)

## ENHANCEMENT REQUESTS ENTERING THE FINAL STRETCH

[Tino Anthony](#), HUG Member-at-Large

I hope I am finding you all well and ready to attend the conference this year here in sunny Florida. As we head down the stretch to our conference your HUG board is working hard to make this conference both educational and exciting. It's time now for the membership to review with SunGard during the conference the top items ranked by you the membership. During the past few months lot's of work has been done to allow the membership to have their say into what functionality ends up in the applications we use day to day. We have entered and re-entered ER's , our Application Coordinators have reviewed these same request, the SunGard Product Managers have had their input , the membership has voted, and now we must finish the task of processing the ER's by discussing and providing our insight into the design.

SunGard will soon be publishing a list of the top ranked ER's by application which will give us some time to review and formulate our thoughts prior to the conference in June. The HUG board and SunGard HTE would like you all to take advantage of this, the final step in the enhancement request process. Remember participating in the process is a benefit of your membership, let's all take full advantage of it. Thanks again for participating in the process, we welcome you suggestions and comments for improvement.

[Top of the Document](#)

## VOLUNTEERS NEEDED AT HUG 2006 CONFERENCE IN ORLANDO

[Anthony Sorce](#) – HUG-Member-at-Large

The HUG 2006 International Educational Conference in Orlando is fast approaching. Once again we are asking for volunteers from organizations who will have attendee's at this year's conference. To date I have had 40 individuals volunteer to help for short periods of time during the week long conference. However, I will need at least 60 volunteers if we are to run a successful conference. If you are one of the 40 individuals who have already committed to helping this year, thank you. If you have not considered helping but would like to or know of someone who can help please follow the instructions below to sign up as a volunteer. We especially need more lab monitor volunteers so if you plan on attending a lab or are willing to donate 20 minutes of your time before a lab session starts please submit a volunteer application indicating your willingness to help with the lab sessions.

Following are the remaining volunteer positions which need to be filled.

1. Conference registration during the week June 5, 2006 through June 8, 2006
2. Lab monitor during the week June 5, 2006 through June 8, 2006 ( requires monitor to check in attendee's at the beginning of the lab to make sure they are registered for the lab after all registered attendee's are seated then walk in or unregistered users may be seated)

## **INSTRUCTIONS TO SIGN UP AS A VOLUNTEER**

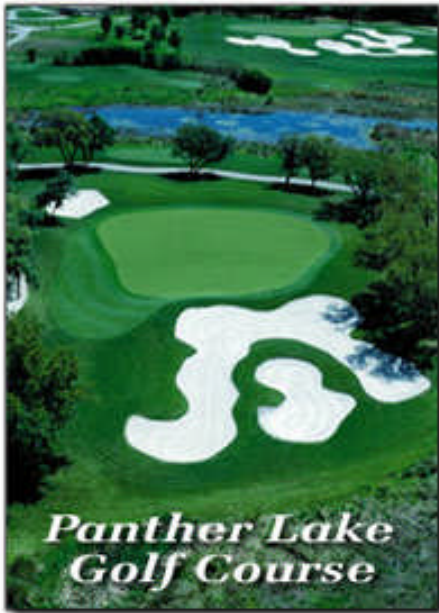
Please go to the hug web site at [www.huginc.org](http://www.huginc.org) click on "annual conference". Click on the volunteer request form under the 2006 conference information. After you have completed the form, click on the submit volunteer form.

If you have any questions or comments please feel free to contact Anthony Sorce (Board Member at Large) at [asorce@wpjwa.com](mailto:asorce@wpjwa.com) or call (412) 243-6237.

Thank you for any help you may be willing to give.

[Top of the Document](#)

## **SUNGARD HTE 2006 HUG CONFERENCE GOLF TOURNAMENT**



Join us for a great time at the 5th Annual SunGard HTE 2006 HUG Conference Golf Tournament on Sunday, June 4, 2006. The tournament is open to all HUG Conference attendees and local SunGard HTE customers (even if you are not going to the HUG Conference). The tournament is designed to allow golfers of ALL levels to enjoy themselves while networking with other users.

The tournament will be held at Orange County National Golf Center & Lodge (Panther Lake course), host of 2003 and 2005 PGA Tour Q-School Finals. The course receives 4 ½ stars from Golf Digest's Best Places to Play. Panther Lake is everything you could want in a golf course. Play over rolling meadows, through native pines, around and over wetlands and lakes, and up and down elevation changes of up to 60 feet. Panther Lake offers some of the best examples of natural beauty that Orlando area golf courses have to offer. You will likely encounter many native species of birds and wildlife during your round.

The tournament includes: Continental breakfast, Golf, Cart, Driving range, Club storage, Locker room usage, 2 bottles of water, Giveaways, Foursome photo, Lunch, 2 beverage tickets (for domestic beer, water, and soda), Eligibility for awards and raffles, and Transportation between Disney's Coronado Springs Resort and the course.

### Tournament Schedule:

- 6:45am Transportation departs Coronado Springs
- 7:15am Registration, Continental breakfast and driving range available
- 8:00am Shotgun start 12:30pm Lunch, Awards, and Raffles
- 2:00pm Transportation departs Orange County National
- 2:30pm Arrive Coronado Springs

SunGard HTE will subsidize the cost of the tournament. Players' price is only \$60. Riders can enjoy the fun too - Continental breakfast, Lunch, 2 beverage tickets, Eligibility for raffles, and Transportation for only \$30. Rental clubs are available (Ben Hogan BH-5).

To register for the tournament, complete the registration form at <http://www.hteinc.com/users/golf2006.cfm>, submit it and send payment as indicated on the site.

[Top of the Document](#)

Get the latest information about the 2006 conference at [www.HUGinc.org](http://www.HUGinc.org)

## USER LED AND USER EXPERIENCE SESSIONS

[Robert Girndt](#), HUG President-Elect

It's almost that time! Yes, the 18<sup>th</sup> Annual HUG Educational Conference to be held June 4-9, 2006 at the Coronado Springs Resort in Orlando, Florida is almost here. The HUG Board of Directors and SunGard HTE want each of you who are attending to get the most out of this year's conference. Again this year, as in year's past, there will be many User Led/Experience sessions covering many of the different SunGard HTE and vendor applications. There really is nothing better than hearing from other SunGard HTE users about their experiences and the tips they can share on how the software works in the "real world" for their agency. These presenters have worked very hard in developing their presentations. The HUG Board would like to ask you to look through the session descriptions and choose some of the presentations to attend and support your fellow users.

[Top of the Document](#)

## HELP US HELP YOU

[Steve Jones](#) – HUG Secretary

The HUG Board is preparing for the upcoming Orlando conference in June. A major part of our job is disseminating information. We do this in many forms - email, website, post cards, and brochures. As a part of this process we are constantly trying to find ways to reach everyone and communicate information that we think is important, while at the same time trying to maintain or reduce the costs of getting the message out.

Another role we have is to improve the tools we use (web site, emails, newsletters, etc.) and to make these resources more useful and meaningful for the HUG membership. To this end we have focused this year on improving (or we certainly think so!) conference registration with the online forms, improving the ER process, and adding CPE tracking technologies to the conferences.

In addition we are always trying to make the conferences more meaningful to the HUG members. Most of the conference agenda is set and is repeated every year - why try to fix something that is not broken! Yet there is always room for improvement. If you have any suggestions or ideas on how any aspect of a conference, web site, mailed literature, email messages, or any other aspect of our communication can be improved, please do not hesitate to send these ideas to any HUG Board member.

Our role as board members is to make the HUG organization better for all. Please help us help you. Thanks and see you all in Orlando, Surf's UP!

[Top of the Document](#)

## HUG FINANCES MOVING FORWARD

[Shelley Carmichael](#), HUG Treasurer

Over the past year your HUG Board of Directors has been closely monitoring the organization's financial position. Revenues and expenses are on track with budget.

One area that we focused on is our Net Assets. In order to protect what we have worked hard to build and preserve, provide continuing education and networking opportunities for users, and after consultation with our auditors, we voted to designate a portion of our net assets as follows:

Administrative purposes	\$ 50,000
Conference	80,000
Technology enhancements	<u>25,000</u>
	\$155,000

The HUG Board is committed to monitoring our financial position and will assess these designations annually.

[Top of the Document](#)

