

2005 - 2006 HUG Board of Directors

President	Candy Retamoza	(209) 937-7403	candy.retamoza@ci.stockton.ca.us
Past President	Dominick Fiorentino	(850) 833-9619	dfiorentino@fwb.org
President Elect	Robert Girndt	(281) 261-4326	rgirndt@ci.moccity.tx.us
Treasurer	Shelley Carmichael	(540) 658-8692	scarmichael@co.stafford.va.us
Secretary	Steve Jones	(540) 558-0726	sjones@blacksburg.gov
Member at Large	Tino Anthony	(352) 728-9703	Tino.anthony@Leesburgflorida.gov
Member at Large	Anthony Sorce	(412) 243-6239	asorce@wpjwa.com

IN THIS ISSUE:

- [PRESIDENT'S MESSAGE](#)
- [AN ACTIVE AND MORE MEANINGFUL HUG](#)
- [2006 HUG CONFERENCE WEB REGISTRATION CHANGES](#)
- [USER LED AND USER EXPERIENCE SESSIONS](#)
- [THE HOW TOs OF THE ENHANCEMENT REQUEST PROCESS](#)
- [CONFERENCE VOLUNTEERS NEEDED](#)
- [WHAT TO DO WHILE YOU'RE IN ORLANDO](#)
- [CPE TRACKING AT THE CONFERENCE](#)
- [2005 AUDITED FINANCIAL STATEMENTS](#)
- [MESSAGE FROM SUNGARD HTE](#)

This document can be found on the Internet at: <http://www.huginc.org/news.html>



Get the latest information about HUG at www.HUGinc.org - It's a great place to visit!

PRESIDENT'S MESSAGE – SURFING SUNGARD'S SOFTWARE SOLUTIONS

[Candy Retamoza](#), HUG President

The 18th annual HUG conference will be held at the Walt Disney World Coronado Springs Resort June 5 – 9, 2006. The theme for this year's conference is "Surfing SunGard's Software Solutions". We chose this theme to emphasize the "surfing" capabilities available to you, the users, of SunGard's software applications.

During our conference, we will offer a variety of training opportunities including lab sessions, user led and user experience sessions and hundreds of educational sessions and workshops by SunGard HTE professional trainers.

In addition to the many learning opportunities, we will be offering several networking events such as the fifth annual SunGard/HTE Golf Tournament, and the SunGard HTE Reception. Also, SunGard HTE will be offering tours of their corporate facility in Lake Mary.

For specific details regarding conference registration, hotel accommodations and a tour of SunGard HTE's corporate facility, check the annual conference section of our website. <http://www.huginc.org> Conference information will be updated on a regular basis.

THE HUG BOARD LOOKS FORWARD TO SEEING YOU IN ORLANDO IN JUNE!

[Top of the Document](#)

AN ACTIVE AND MORE MEANINGFUL HUG

[Dominick Fiorentino](#), HUG Past President

When a member gets involved with any aspect of the HUG organization all members benefit. Do you have a special talent to share with the membership? A limited number of members are active in sharing ideas, experiences, and opinions using the various HUG discussion groups. We have a great venue for constructive communication in these discussion groups.

Have you ever read a discussion thread and thought "I know of a solution that might help" only to pass on the opportunity to share because of hesitance that maybe someone else will offer a solution, or that you are a bit timid as to how others may perceive your idea, solution, or comment. I think we are all guilty to some extent with the exception of a few real extraverts that we are blessed to have in the membership.

With this being the beginning of 2006 lets all try to become just a little more involved in HUG as it will give everyone an opportunity to grow in knowledge, skill, and ability. It's not the easiest thing in the world to change and many times it can be a bit uncomfortable. Not doing it is the best way to never find out what can come of a little uncomfortable effort. Dare yourself to get more involved in HUG; you might be surprised how rewarding it can be.

Another example of opportunity knocking is to get involved with a new effort from SunGard HTE. It involves the concept of a Product Advisory Council (PAC). You will be hearing more about this from SunGard HTE, the HUG Board and the RUG Boards. Stay tuned and if you are able to be a part of a PAC you can truly make a difference for HUG. Are you willing to make a difference?

[Top of the Document](#)

2006 HUG CONFERENCE WEB REGISTRATION CHANGES

[Steve Jones](#), HUG Secretary

The HUG Board of Directors has been working on a new registration process for the SunGard HTE User Group (HUG) Annual Conference. This is almost identical to the Regional User Group (RUG) that has been in place since this past fall, and is very similar to the web based registration process used for the 2005 HUG Conference that was last June.

We will be using this new registration process for the HUG conference this year and will have it ready in February of 2006.

The web address to access this information will be the same as it is now: <http://www.huginc.org>. Select Annual Conference on the top of the web page. The direct web address is: <http://www.huginc.org/Conference2006/conf2006.html>.

The concept is fairly simple – have all registration and payments done through a web interface. This is to make it easier to register for the various aspects of the HUG conference and pay with your choice of a credit card, purchase order, or check. Our goal is to standardize the registration process for all conferences: the HUG annual conference and the 7 RUG conferences.

This process will make it easier to register for the conference as it reduces mailings and paperwork. The big improvement is on the backend for those creating and posting the HUG Registration Web pages and information. This makes it easier to manage the conference(s) as all information flows into a database and reduces the need for data entry.

We intend to have all things purchasable pertaining to the HUG conference on the web site at <http://www.huginc.org/Conference2006/conf2006.html>. These items for purchase include: the conference registration, a link to the Coronado Springs Resort registration, and other items for sale such as shirts and mugs. In addition we will have posted here other items of interest to the conference attendees.

We hope to make your 2006 conference experience easier and better. As always, if you have thoughts or concerns contact any HUG Board member. The HUG Board hopes this will improve services to the HUG membership by making it easier to register for the HUG and RUG conferences.

[Top of the Document](#)

USER LED AND USER EXPERIENCE SESSIONS

[Robert Girndt](#), HUG President-Elect

There really is nothing better than hearing from other HTE users about their experiences and the tips they can share on how the software works in the “real world” for their agency. So, the HUG Board is soliciting your help to increase the number of user led and user experience sessions at the 2006 International HUG conference at Disney’s Coronado Springs.

HTE has generously offered again this year to provide an incentive by challenging the HUG membership to expand the User-Led and User Experience sessions next year. As in years past you could earn a one time credit (only one credit per entity) of \$500 for your agency if you make a presentation. This year HTE is again offering a choice. You can either take the credit towards maintenance or receive a \$500 credit towards WEB training or an annual HELP pass. Just ask any of this past year’s presenters how easy it was. I think you will agree that \$500 for two one-hour presentations is some pretty easy money. It can help offset a large part of your conference expense and may afford you the opportunity to go the conference in these tight budget times.

Some of the topics presented during the 2005 conference were Intermediate Query Report Formatting, Mobile Data Browser, Naviline, Click2Gov, Work Order Integration, Reconciling Cash Accounts from Cash Receipts to GM, Payroll Processing Overview, Overview of DMS, Looking Glass Dispatch Crimes and Viewer, Procurement Cards, Business License overview, Mobile Flash 3.0, HUG web site.

HUG E-Newsletter February 2006

You can choose from two types of presentations: User Led Sessions or User Experience Sessions. User Led Sessions are presentations made by a user or a panel of users sharing their experience using one or more of HTE's software modules. User Experience Sessions are cooperative presentations made by HTE and a user or a panel of users to share their experience using a particular software module.

Please consider presenting at a user led or user experience session at the 2006 conference the week of June 5-9, 2006. For more information on how you can be a presenter, contact Robert Girndt, HUG President-Elect, at rgirndt@ci.mocity.tx.us

Let's build on our past success to make the user led or user experience sessions better than ever!

[Top of the Document](#)

THE HOW TOs OF THE ENHANCEMENT REQUEST PROCESS

[Tino Anthony](#), HUG Member-at-Large

I would like to thank everyone that has participated in your HUG Enhancement Request Process for the 2006 HUG year. Entry of new ERs was extended to January 15 as a result of issues with the site, so I hope you all had an opportunity to take advantage of the most important benefit that your membership in the HUG organization offers you along with the upcoming voting process.

Speaking of voting, February 20 thru March 3 is the time set aside for the first round of voting, yes I said the first round of voting. The membership is asked during this period to rank the top 10 Enhancement Requests per application.

Early March, SunGard HTE will then identify and notify the HUG membership of the top 15 per application based upon the results of the voting from February 20 through March 3. The second round of voting will then start on March 13 with the site only displaying the top 15 entries (per application) that are then eligible for voting. During this phase of the voting process the membership is asked to again rank the top 10 from the list of 15. On March 24 the voting will be closed again for the last time to allow SunGard HTE to calculate the results of the top 10 per application and produce a formal document to the HUG Board outlining which ERs will be developed in the next major release of the software.

You may use the link, www.myhte.com, to login to the ER site using MyHTE. Once you login select the Client Function = HUG Enhancement Requests.

The products we all use day to day are vital to reaching a common goal that we all share. That goal is to provide to our citizens the best our organizations have to offer with respect to service and quality of life. Your input in the Enhancement Request process, especially the voting portion of this process, as a user of these products will help give direction and focus to SunGard HTE's development effort for future releases of the software.

Please note! We are still in need of Application Coordinators for the following areas:

Asset Management II
Fleet Management

Please feel free to contact me by e-mail tino.anthony@leesburgflorida.gov if you are interested in the responsibilities of this role or in serving this role.

[Top of the Document](#)

CONFERENCE VOLUNTEERS NEEDED

[Anthony Sorce](#) – HUG-Member-at-Large

It's now time to think about volunteering for the 2006 HUG international Conference at Disney's Coronado Springs Resort in Orlando Florida. The HUG Board is seeking volunteers who are willing to devote a small portion of their time during the conference in Orlando on June 4 – 9, 2006. In the past, the success of our registration process and conference labs has been directly related to the number and quality of volunteers HUG has received and utilized. Again in 2006 we will rely on these volunteers to ensure these conference processes are as well organized as they have been in the past. At the 2006 conference in Orlando we will be using volunteers to help with registration and serve as lab monitors. If you will be signing up to attend a lab or labs please think about also signing up to be a lab monitor. We will be sure and schedule you so that you can serve as the monitor for the lab that you have signed up for. If you are not attending any labs please consider helping with the registration process. For those of you who would like to assist during the conference to help with both the labs and registration you are more than welcome to do so.

I will be sending out an email to all individuals who expressed an interest to help during the 2006 convention but who have not yet registered to do so. If you have not registered and have not received my email please contact me at the email address listed below.

Instructions to sign up as a Volunteer

If you are interested in serving as a volunteer, please go to the HUG web site at www.huginc.org, click on "Annual Conference". Click on the Volunteer Request Form under the 2006 Conference information. After you have completed the form, click on the Submit Volunteer Form.

If you have any questions or comments please feel free to contact Anthony Sorce (Board Member at Large) at asorce@wpjwa.com or call (412) 243-6237.

Thank you in advance for your participation in this conference task.

[Top of the Document](#)

WHAT TO DO WHILE YOU'RE IN ORLANDO

[Teri Anticevich](#) - L&A Meeting and Management Services, Inc.

Orlando offers a variety of dining and entertainment venues. Here are some of the things you may want to take some time to see.

- ✚ Downtown Disney and Pleasure Island: Dancing, dining, shopping, shows, attractions and nightclubs
- ✚ CityWalk at Universal: A harbor-style village with trendy nightclubs and restaurants like Emeril's, MargaritaVille and Marley's
- ✚ Cirque du Soleil at Downtown Disney: "Circus" type show featuring an amazing collage of dance, music, theatrics, acrobatics and gymnastics
- ✚ For the golfing enthusiast: Six golf courses on Disney property; Eagle Pines, Lake Buena Vista, Magnolia, Oak Trail, Osprey Ridge, and the Palm

HUG E-Newsletter February 2006

- ✚ For the best shopping experience: three Outlet Malls, the Orlando Mall, the Festival Bay Mall at International Drive and the Mall at Millenia
 - ✚ Pointe at Orlando on International Drive: shopping, dining, movie theatres and attractions
 - ✚ The Boardwalk: Hotel, dining, and shopping area near the Coronado Springs
 - ✚ Disney Theme and Water Parks: Blizzard Beach and Typhoon Lagoon Water Parks, Animal Kingdom, Disney MGM Studios, Epcot, Magic Kingdom—all available by the free Disney shuttle service
 - ✚ Also.....Universal Studios, SeaWorld, and many more interesting attractions and dining experiences in the area.
- Check the Orlando Convention and Visitors Bureau's website at www.orlandoinfo.com for more information and a free visitors' guide!

[Top of the Document](#)

CPE TRACKING AT THE ORLANDO CONFERENCE

[Steve Jones](#), HUG Secretary

SunGard HTE and the HUG Board are working on some new technologies to automate the Continuing Professional Education or CPE tracking portion of the 2006 HUG Conference in Orlando, FL. We recognize this is an important aspect of the conference and are striving to make this process better for all.

We have not finalized the selection of equipment and technologies at this time but are moving closer to a decision regarding a solution. The goal we are trying to accomplish is to be able to automate the CPE tracking for conference attendees. This will involve a reader or scanner in the training sessions and a readable ID badge the attendee will carry. (By the way we are seeking volunteers attending the sessions to help us with this effort). We are looking at several solutions that mostly involve simple bar coding technologies. Further – you will notice a question on the conference registration: **If you want Continuing Professional Education (CPE) credits, please check this box.** If this CPE system works as we anticipate we foresee adding this process to the Regional User Group (RUG) Conferences in the future.

If you wish to volunteer and help us with CPE tracking – please contact Anthony Sorce at asorce@wpjwa.com or fill out a volunteer form at: http://www.huginc.org/Conference2006/conf2006_vol.html

[Top of the Document](#)

2005 AUDITED FINANCIAL STATEMENTS

[Shelley Carmichael](#), HUG Treasurer

Our auditors, Reynolds & Dowling, PC, have completed their audit of HUG financial records for the year ended July 31, 2005. Our financial statements (copies will be available for review during the annual conference) received an unqualified opinion that they fairly present the organization's financial position.

Condensed financial statements are as follows:

Assets:

Cash	\$ 426,690
Receivables	<u>273,898</u>
Total Assets	<u>\$ 700,588</u>

Liabilities:

Payables	\$ <u>431,555</u>
----------	-------------------

Net Assets:

Designated	130,000
Undesignated	<u>139,033</u>
Total liabilities and net assets	<u>\$ 700,588</u>

Revenues:

Membership dues	\$ 90,300
Interest earnings	2,556
Conference registrations	551,425
Other	<u>2,418</u>
Total revenues	<u>\$ 646,699</u>

Expenses:

Administration	\$ 75,183
Conference	<u>484,844</u>
Total expenses	<u>\$ 560,027</u>

Change in unrestricted net assets	<u>\$ 86,672</u>
-----------------------------------	------------------

[Top of the Document](#)

MESSAGE FROM SunGard HTE

Ron Goodrow, Executive Vice President

As we close yet another year of partnership with the Users' Group it is time for us to look forward to the final plans for your upcoming International Conference in June. At this point it is imperative that we begin to finalize our presentations, the logistics and the guest speakers in order to insure a quality conference in 2006.

Your Board and SunGard HTE have worked closely together to insure that quality, content, and value are the watchwords for this and every conference.

I, as well as every employee at SunGard HTE, am looking forward to the 2006 Conference where you will be "Surfing SunGard's Software Solutions" with a record number of users in attendance here in Orlando, Florida.

[Top of the Document](#)

REGISTRATION IS NOW OPEN!

**HTE Users' Group 2006 Conference:
Surfing SunGard's Software Solutions**

June 5—9, 2006

**Disney's Coronado Springs Resort,
Orlando Florida**